

# Training Course Professionals

## TRAFFIC CONTROL PRECOURSE INFORMATION

### Time to Arrive:

You must arrive 15 minutes before the scheduled start time for registration and ID check.

All courses close for entry 10 minutes after the scheduled start time. If you are more than 10 minutes late you will not be admitted and a rescheduling fee of 50% of the course fee applies to book another course.

Breaks provided.

### What to Bring:

- ID as per course pre-requisite listed below
- Black pen
- Wear comfortable clothing.
- Steel cap safety boots (for Blue Card ONLY)

### Traffic Controller Stop/Slow Bat (Blue Card) Pre-Requisites:

To be eligible to attend the Traffic Controller course, participants must have:

- Adequate literacy; AND HOLD
- A NSW WorkCover Construction Induction Card (Green Card / White Card) or equivalent;

AND HOLD OR HAVE HELD ONE OF THE 2 OPTIONS BELOW:

- A NSW P2 Driver's Licence (Green P's) or equivalent or higher; OR
- A NSW Traffic Controller Photo ID card (expired within the last 2 years)

### Apply Traffic Control Plans (Yellow Card) Pre-requisites:

To be eligible to attend the Apply Traffic Control Plans course, participants must have:

- Adequate literacy; AND HOLD
- A NSW WorkCover Construction Induction Card (Green Card / White Card) or equivalent.

### English Language

Participants undertaking any course with Training Course Professionals need to have a clear understanding of both written and spoken English. To assist, interpreters are permitted during the course at the students own cost, however, they are not to assist during any assessment. The assessment must be completed in English.

### Booking Conditions

If you fail to attend or cancel within 24 hours of the course booked, the course fee is non-fundable. (A Doctors medical certificate is the only exception and rebooking is permitted after 2 weeks from the original course date).

Rescheduling on the day of the course or within 24 hours entails a 50% surcharge of the course fee.

If you are more than 10 minutes late or do not have the correct ID, you will not be admitted and a rescheduling fee of 50% of the course fee applies.

A minimum of 24 hours notice is required to reschedule a course. A \$10 rescheduling fee applies per course.

A minimum of 24 hours notice is required to cancel a course. A \$20 cancellation fee applies per course.

### General Refund Policy

No postage fees will be refunded.

If a class is cancelled by TCP at any time, participants have the option of rescheduling to the next available date or to receive a full refund of the course fees paid. No further monies will be paid for any other expenses the participant has or may incur.

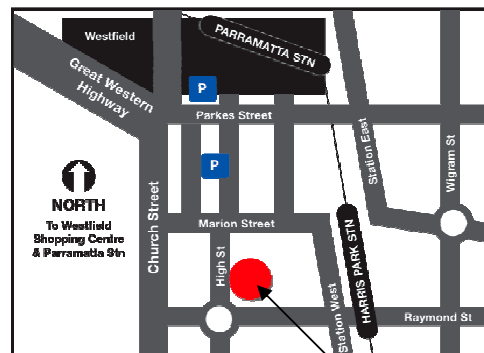
If you withdraw from your course, you will not be refunded until TCP receives back all training material supplied, i.e. manuals and workbooks, in its original condition. If you keep your books or they are no longer in their original condition, the cost of these books will be deducted from your refund fee.

If your refund is approved, it will be returned by the means in which it was paid only.

If the course payment was made by a third party, the third party will be refunded.

Refunds must be applied for in writing by completing a Refund of Course Fees Application Form.

No refund or exchange will be made for any goods bought from TCP unless goods are proved to be faulty.



### PARRAMATTA

57 - 59 High Street Harris Park NSW 2150  
Tel: (02) 9687 7203

Located 1 block east of Church Street (Auto Alley)

**PUBLIC TRANSPORT INFORMATION:**  
CALL 131 500 [WWW.131500.INFO](http://WWW.131500.INFO)